

### **Report of Locality Manager (South and Outer East Leeds)**

#### **Report to South Leeds (Inner) Area Committee**

## Date: Wednesday 9<sup>th</sup> January 2012

# Subject: South and Outer East Locality Team Service Level Agreement Performance Update

Are specific electoral Wards affected?	🛛 Yes	🗌 No
If relevant, name(s) of Ward(s):	Beeston & Holbeck, City & Hunslet, Middleton Park	
Are there implications for equality and diversity and cohesion and integration?	Yes	🛛 No
Is the decision eligible for Call-In?	🗌 Yes	🛛 No
Does the report contain confidential or exempt information? If relevant, Access to Information Procedure Rule number: Appendix number:	Yes	🛛 No

#### Summary of main issues

 This report provides an update on performance against the Service Level Agreement (SLA) between South Leeds (Inner) Area Committee and the South South-East Environmental Locality Team. This report covers the period from 1<sup>st</sup> July 2012 to 31<sup>st</sup> October 2012.

#### **Recommendations**

2. That South Inner Area Committee note and comment on the contents of this report.

### 1 Purpose of this report

1.1 This report provides an update on performance against the SLA between Inner South Area Committee and the South South-East Environmental Locality Team. This report covers the period from 1<sup>st</sup> July 2012 to 31st October 2012.

### 2 Background information

- 2.1 Executive Board approved revisions to the Area Committee Function Schedules to include a new delegated responsibility for Street Cleansing & Environmental Enforcement Services in March 2011. The delegation makes clear the responsibility of Area Committees to negotiate, develop and approve a SLA with the service that achieves, as a minimum, the service standards set by Executive Board. The SLA should determine the principles of deployment of the available resources by:
  - the identification of priorities for service delivery annually (both geographical and in terms of types of services delivered)
  - the agreement of the most appropriate approaches to be taken to achieve local environmental cleanliness and quality.
- 2.2 The delegation of environmental services to Area Committee means that service resources, mainly staffing, are now devolved. Resources are organised into three wedge based teams for East North-East, South South-East and West North-West, aligned to new Locality Teams. The SLA sets out the detail of the resources which will be allocated to the Area Committees.
- 2.3 The annual SLA for the Inner South Area Committee was agreed on 20<sup>th</sup> June 2012.

### 3 Main issues

3.1 Section 6.0 of the SLA sets out the principles and priorities against which the Locality Team's success will be measured. The following describes performance against these principles and priorities in the first six months of this year's SLA.

## 3.2 Delivery of Ward Priorities

- 3.2.1 **Appendix A** describes the identified priority areas for each ward in Inner South area. Throughout the autumn priority areas have been surveyed in order to decide on specific actions to take. The survey incorporated a baseline cleanliness and environmental assessment. Actions to be taken focus on changing behaviours include enhanced patrol work and proactive action around environmental issues.
- 3.2.2 Each priority piece of land has been allocated to an enforcement officer for investigation of issues and proposed resolution. A summary of the actions proposed and taken is at **Appendix B.** Over the next period the Locality Team will continue to report back on proposals and progress.
- 3.2.3 A programme of inspection and cleaning is in development working closely with the ALMOs and Parks and Countryside Services. A ginnel standard has been developed by Aire Valley Homes which the Locality Team intend to adopt to give a baseline against which to assess the condition of a ginnel on a regular basis.

- 3.2.4 Several ginnels have now been added on to existing cleansing schedules and we are in the process of assessing the rest in order to determine whether they can be added to schedules, need extra resource to be provided, or can be inspected and dealt with on a reactive basis.
- 3.2.5 A covert CCTV camera has now been purchased by the service and is being deployed across the wedge on a rolling basis. Anti-fly tipping signs are also available and have been deployed on many sites across the wedge to deter fly tipping.
- 3.2.6 A zero tolerance approach to waste in bin yards, focussed on putting the responsibility on the owners and occupiers rather than the council, is beginning to deliver improvements. Several bin yards have been cleared after notices being served and landlords in the area are now also being pursued using Section 80 (statutory nuisance) powers. For example bin yards in shared ownership on Marley Place in Beeston were cleared and secured by the landlords following a notice being served. The service is having positive conversations with landlords about them taking responsibility for bin-yards and securing them. The Locality Team are also in discussion with Leeds Federated Housing to support them in taking responsibility for the bin-yards that they have shared ownership of. Work will continue on this priority area of work.
- 3.2.7 Ward based patrol work is not yet in place due to the need for a review of our risk assessments and development of staff. However the service expects this to be underway by January 2013.

### 3.3 Delivery of SLA Priorities

### a) Outcome Focused

- 3.3.1 Following consultation with Elected Members about the measure of street cleanliness (National Indicator (NI) 195) and it's usefulness at a local level, this is now carried out on a citywide basis only. The latest figure for citywide cleanliness indicates that 91% of sites surveyed were at a satisfactory level of cleanliness.
- 3.3.2 The duty of care of businesses is a key focus within the SLA. Several businesses in priority areas have been approached to discuss their duty of care in terms of littering in proximity to their premises. For example several convenience stores on in Belle Isle have been served litter abatement notices in the last month which has had a positive effect. One of these has agreed to pay for two litter bins at their premises and officers are monitoring all to make sure the improvement is sustained. Further work to extend this into others areas will continue.

### b) Responsive to Local Needs

3.3.3 A review of mechanical cleansing blocks is currently taking place to increase the frequency and quality of cleaning in some priority areas without reducing frequency in others. In some areas the service will fix scheduled cleaning on particular days in order to aid coordination with Waste Management and housing ALMOs, e.g. Beeston Hill, Belle Isle. Proposals will be brought to Elected Members through the Environmental Sub-Groups in early 2013.

3.3.4 Capacity days continue to allow the impact of seasonal tasks, such as leafing, to be minimised. As in previous years the service has supported the In Bloom judging process across many areas of the wedge and Inner South Leeds (including Beeston and Holbeck in bloom). This included intensive cleaning prior to judging and supporting in bloom groups with litter and waste collections. Capacity days have also been used for a one off clean-up of Middleton and Belle Isle in conjunction with the ALMOs on 28<sup>th</sup> September and a clean-up of the area around Hunslet library on 15<sup>th</sup> September.

### c) Common Sense Approach

- 3.3.5 Work will continue with frontline staff to engender the principle of not walking past a problem. There are several occasions where the new service is working as one, for example: a landlord renovating a property on the Woodviews was observed by a path-sweeper driver putting waste onto a bonfire. He immediately contacted his enforcement colleagues who attended the site. The landlord immediately removed the waste and was issued with a Fixed Penalty Notice.
- 3.3.6 Fly-tip removal crews continue to examine tips for evidence before removing them, and reporting them for investigation to their enforcement colleagues and all staff are instructed not to walk past problems that they observe. Whilst the service is making good progress with this cultural change it continues to be an area of focus within all staff appraisals.

### d) Working as a team in our priority neighbourhoods

- 3.3.7 Proposals for the identified priority areas are being developed as per 3.2.1 above. Work with colleagues in Aire Valley Homes, Parks and Countryside and the Police to develop proposals to take action to improve the environment in these areas will continue.
- 3.3.8 The Locality Manager continues to attend and support the Neighbourhood Improvement Board areas in Beeston and Holbeck, and Middleton and Belle Isle and the Cottingley Neighbourhood Improvement Plan; and is working with partners, in particular the ALMOs and Waste Management, to improve the environment in these areas.
- 3.3.9 Partnership working has improved greatly over the last 12 months. The section from 3.3.13 below describes some examples of partnership working having an impact in the area over the last six months.

### e) Supporting community action

- 3.3.10 The Environmental Action Teams, largely the CESO staff, have consistently attended most neighbourhood forums over the last few years. Staff have been informed that they now represent the full range of services within the Locality Team, which should significantly improve engagement with street cleansing services.
- 3.3.11 Over the last month most forums have also been attended by either the Locality Manager or Service Manager.
- 3.3.12 South Locality team has recently undertaken a pilot work placement scheme with HMP Leeds. Trainees, released on a temporary licence from HMP Leeds are with

the team for a five week period undertaking work across the wedge area and creating additional capacity. This has been a great success with the following work being carried out:

- Litter picked and cut back the path verge on Parnaby Road.
- Cut back and litter picked the Telfords.
- Litter picked and cut back around Whitfields/ Library and car park, Hunslet.
- Litter pick from Low Road to M621.
- Litter picked and cut back ginnel at the side of Windmill stores, Middleton.
- Cut back and litter picked the Blakeney Ginnel off Belle Isle Road.
- Litter picked Belle Isle Road.
- Cut back and litter picked paths/ woods and ginnels at St Anthonys Drive/ School, Beeston.
- Cut Back and litter picked Orion Ginnel, Middleton.
- Cut Back Hedge on Woodhouse Hill Road, Hunslet.
- Cut back bushes and litter pick Brown Lane West.
- Cut back bushes in service road at the rear of Middleton shops.
- Cut back hedges on Hunslet Oval

### f) Education and Enforcement

- 3.3.13 Changes to the tasking arrangements in South area, including joint chairing between Environmental Services and the Police and the involvement of Area Committees' Environment and Community Safety Champions, has resulted in more integrated working between services including the use of enforcement action.
- 3.3.14 Training has now taken place with PCSOs across most of the South and East NPT areas in order to provide them with the knowledge to effectively witness and take statements for dog fouling and other environmental offences. To date training is still outstanding in the Holbeck NPT area.
- 3.3.15 There have been several successful prosecutions in the Inner South area over the period including:
  - Kasa Stores, Middleton Park Road unsatisfactory commercial waste storage and disposal. Received a £686 fine and costs
  - Bin yard at Harlech Crescent bin yard full of waste. Two occupiers who shared the bin-yard were fined £100 and the courts instructed they clean the yard within 28 days.
  - Waste in garden on Tilbury Parade, Beeston Owner fined £2,500 and costs.
  - A resident of Belinda Street, Hunslet was prosecuted following reports that he was not using his bins properly. His waste was uncontained and causing a problem to his neighbours and the street environment. He received a £100 fine and costs.

## g) Partnership Working and Development

3.3.16 Work is ongoing with Aire Valley Homes to develop models of integrated working on housing estates. Aire Valley Homes, BITMO, Parks and Countryside and Highways Services are working with us in partnership to put in place a programme of monitoring and cleaning for priority ginnels (see 3.2.3 above).

- 3.3.17 Working closely with Parks and Countryside areas where the service can be more flexible with our combined resources to create benefits will be identified. For example, developing arrangements where Parks and Countryside empty some litter bins on the highway during week days in return for the Locality Team emptying bins in some parks on weekends (when Parks & Countryside has no staff in work). Reciprocal arrangements have been agreed with Parks and Countryside around Crossflatts Park which will result in improvements in cleanliness in and around the park. The service is also working closely with Parks and Countryside on the Tempest Road side of Crossflatts Park to develop community engagement activities with the voluntary sector.
- 3.3.18 The Locality Manager jointly chairs (with the Chief Inspector for Neighbourhoods) a partnership Crime and Grime group. This group looks to deal with blockages to resolution of issues and has developed a priority plan for the delivery of this work which includes environmental priority actions in relation to:
  - Reducing metal theft;
  - Improving the sharing of information and intelligence across agencies;
  - A focus on Beeston Hill as a priority area for ASB and environmental crime;
  - A partnership approach to dealing with dog fouling; and
  - Managing the impact of illegal Traveller encampments.
- 3.3.19 Work with partners in the ALMOs and Parks and Countryside to expand the range of people who might take direct enforcement action in future will continue.

#### h) Seasonal and annual events

- 3.3.20 A forward plan of events is being delivered focused on leaf-fall clearance and Christmas light events.
- 3.3.21 A programme of cleansing priority leafing areas is now being delivered. No additional resources are provided to SSE Locality Team to provide this function. The use of capacity days assists progress in the Inner South area and where complaints are received we are generally dealing with them quickly.

#### 3.4 Service Delivery Performance

- 3.4.1 Appendix C contains the tables which support the descriptions of performance below. Overall 3,028 requests for service were received between 1st July and 31<sup>st</sup> October 2012 of which 1,514 were for the Inner South wedge area (50%). The most prevalent issues in Inner South in the period were, in descending order: fly-tipping (clearance and enforcement), litter, domestic waste issues and waste in gardens. These accounted for 63% of requests received for the area.
- 3.4.2 It should be noted that robust systems to record frontline operational service delivery have only been in place since 20th August 2012.
- 3.4.3 92% of manual cleansing rotas in Inner South wedge were undertaken as scheduled in the period. Of the 27 days where the manual cleaning service did not run 12 were due to holidays, 14 due to sickness, and 1 due to other operational reasons, e.g. urgent work in a different area. The less than average performance in Middleton Park ward was almost entirely due to the long-term sickness of one

operative. There is a limited budget to cover manual cleaning, budget equivalent to covering 1 in 6 absences, so not all holidays or sickness can be covered.

- 3.4.4 84% of the mechanical cleansing rotas in Inner South wedge were undertaken as scheduled in the period. Of the 39 routes that did not run in the period 1 was due to a breakdown, 19 were due to holidays, 8 due to sickness, 8 due to working to cover refuse collection and 3 'other' operational reason, e.g. leafing work in a different area. Whilst the service has budget available to cover mechanical cleaning staff it is often difficult to source drivers and therefore cover routes.
- 3.4.5 Wedge-wide services generally ran as scheduled, with the exception of 1 occasion where the litter bin team did not run due to holidays which were not able to be covered and gulley cleaning service which did not run on 10 occasions in the period due to 3 sickness, 4 holidays, 1 occasion of working to cover refuse collection and 2 'other' operational reasons. It is often very difficult to source appropriately skilled cover for gulley crews, however the Locality Team is in the process of training frontline cleansing staff across the service so that cover will be easier in future.
- 3.4.6 26 Fixed Penalty Notices were served on residents in the period however none were served in Middleton Park ward. The low level of action in this area is of concern and we will focus on increasing the level of action over the next period. An increased focus on the priority areas should also increase the level of action taken across the piece.

#### 4 Corporate Considerations

#### 4.1 Consultation and Engagement

- 4.1.1 Ward level workshops were held with Beeston and Holbeck and Middleton Park Elected Members in May and June 2012 to involve Members in the development of the Service Level Agreement (SLA) for 2012/13. The workshops also provided an opportunity for Members to consider current service schedules and activity, in terms of meeting the need of local areas. The workshops lead directly to changes within the SLA and ward based priority plans.
- 4.1.2 In addition to Ward Member workshops consultation was also undertaken with Area Committees and Environmental Sub-groups of the Area Committees, including the sub group representing Inner South Area Committee on all aspects of the SLA delivery over the last six months.
- 4.1.3 Various consultation and engagement exercises have been undertaken with Members on an individual basis, as well as at ward and Area Committee level.
- 4.1.4 Performance against the SLA is now routinely discussed at all Environmental Sub-Groups.

### 4.2 Equality and Diversity / Cohesion and Integration

4.2.1 A key principle of locality working and the Service Level Agreement is a focus on delivering the best outcome for residents across the area, so that the streets and neighbourhoods in which they live are of an acceptably clean standard. This principle underpins equality and community cohesion, seeking to bring neighbourhoods with poor environmental quality, up to an acceptable standard, whilst improving all areas of Leeds.

### 4.3 Council Policies and City Priorities

4.3.1 The delegation of environmental services to Area Committees, via an approved Service Level Agreement, will significantly contribute towards the Stronger Leeds section of the new Safer & Stronger Communities Plan 2011-15. By delivering services at an Area Committee level, the priority to *'ensure that local neighbourhoods are clean'* will be much more achievable.

#### 4.4 Resources and Value for Money

4.4.1 There are no resource implications.

### 4.5 Legal Implications, Access to Information and Call In

- 4.5.1 There are no legal implications.
- 4.5.2 The report contains no information that is deemed exempt or confidential.

#### 4.6 Risk Management

4.6.1 There are no risk management implications within this report.

#### 5 Conclusions

5.1 Positive progress has been made in the first six months of the Service Level Agreement for 2012/13.

#### 6 Recommendations

6.1 That South Leeds (Inner) Area Committee note and comment on this report.

### 7 Background documents<sup>1</sup>

7.1 There are no background documents associated with this report.

<sup>&</sup>lt;sup>1</sup> The background documents listed in this section are available for inspection on request for a period of four years following the date of the relevant meeting. Accordingly this list does not include documents containing exempt or confidential information, or any published works. Requests to inspect any background documents should be submitted to the report author.

## Appendix A – Inner South Ward Priorities

### **Beeston and Holbeck Ward**

- 1. Priority Areas:
  - Cottingley Hall estate
  - Cardinal Avenue, Crescent and Grove
  - Elland Road north of M621, Crosby Road and Recreations
  - Area north of Malvern Road: Normanton Grove, Place and St Luke's Road and Gardens
- 2. Priority Land/Open Spaces:
  - Woods at Dewsbury Road/ A6110 junction
  - Land at end of shops on Ring Road Beeston Park/Tommy Wass junction
  - Embankment at M621 Junction 2 Elland Road
  - Embankment at Elland Road/ Cemetary Road under M621
  - Embankment at Holbeck Moor/ M621
  - Derelict site at Brown Lane East
- 3. Priority Ginnels
  - Crow Nest Lane to Ring Road Beeston
  - Moorhouse Avenue, Old Lane, Cardinal Road
  - St Anthony's Drive to St Anthony's Road
  - Town Street to Sunnyview Gardens
  - Allenby Road to Dewsbury Road
- 4. Other Priority Actions
  - Work with businesses in Elland Road area to minimise impact of food takeaways on match days and at other times. Increase use of enforcement process with takeaways.
  - Increased patrol work in relation to dog fouling issues around Cross Flatts Park

### City and Hunslet Ward

- 1. Priority Areas
  - Tempest Road and areas adjacent to Cross Flatts Park including Stratfords and Woodviews
  - Whitfield Way and Avenue around Hunslet library area
  - Telford estate
  - Disraelis and Bismarcks
- 2. Priority Land/Open Spaces
  - Land adjacent to Hunslet Hall Road/ Dewsbury Road junction
  - Land at Junction 3 M621/Dewsbury Road
- 3. Priority Ginnels
  - Royal Estate off Moor Road
  - Telford Estate off Church Street
  - The Belindas
  - End of Playfair rd running along back of the Arthingtons

- Whole estate off Greenmount st (including Greenmounts, Flactons and Fulfords)
- Disraeli Gardens
- Folly Lane/ Waverley Garth
- Grove Road behind Midlands estate
- Moor Crescent Chase under Dewsbury Road
- Bismarck Street to Lady Pit Lane
- 4. Other Priority Actions
  - Deal with bin-yard issues

#### **Middleton Park Ward**

- 1. Priority Areas
  - Bodmin Road, Helston Crescent and estate
  - Sissons Terrace, Laurel Place and the Throstles
  - Manor Farms estate
  - West Grange Drive, Walk, Road, Gardens, Old Run Road and estate
- 2. Priority Land/Open Spaces
  - Land at Newhall Road, Gate
  - Triangle between Belle Isle Road, Middleton Road, Windmill Road
  - Land at Newhall Crescent, Manor Farm Road
  - Empty property at Winrose Grove
  - Land at South View Road, East Grange Drive
  - Junction 6 of M621 at Belle Isle Road
- 3. Priority Ginnels
  - Sturton Grange
  - Bodmins and around Westwoods Primary School
  - Footpath from ring road Middleton to Throstle Terrace
  - Ginnel from Newhall Gate to Newhall Chase
  - Path at rear of Orion Walk to M1
  - Path from Middleton Road to Highlands
  - Brooms and Mallard Crescent
  - Blakeneys
- 4. Other Priority Actions
  - Commitment to quarterly walkabouts with Aire Valley Homes (AVH) and Belle Isle Tenant management Organisation (BITMO) on estates.
  - Work in partnership with Waste Management to review refuse collection on Westwoods estate.

### Appendix B – Priority Land Actions

#### Woods at Dewsbury Road/ A6110 junction

Officer to visit area weekly to ascertain the extent of the problem. Community pay back can be utilised to clear the area should it become a problem.

#### Land at end of shops on Ring Road Beeston Park/Tommy Wass junction

The area is checked weekly. Duty of care visits have been done with Tommy Wass and the shops on that junction. All owners are aware of their responsibilities to keep this area tidy and free from litter. Enforcement action can be taken if these business owners fail to meet duty of care standards. Officers patrolling the area are trained to issue fixed penalty notices to individuals caught littering.

#### Embankment at M621 Junction 2 Elland Road

Referred to Highways Agency. No response to date.

#### Embankment at Elland Road/ Cemetery Road under M621

Referred to Highways Agency. No response to date.

#### Embankment at Holbeck Moor/ M621

Referred to Highways Agency. No response to date.

#### Derelict site at Brown Lane East

Ongoing surveillance of the area by several officers throughout the week. Hidden camera can be deployed if the area becomes a problem again, enforcement officers will try to identify any evidence to lead to the tippers and cleansing are then able to clear the land quickly and effectively.

#### Land adjacent to Hunslet Hall Road/ Dewsbury Road junction

Area is clear at present, checked weekly by designated officers. Considering a letter drop to local residents to advise if they see any tipping to report it to us.

#### Land at Junction 3 M621/Dewsbury Road

Referred to Highways Agency. No response to date.

#### Land at Newhall Road, Gate

Contractors on site undertaking works.

#### Triangle between Belle Isle Road, Middleton Road, Windmill Road

Land currently clear. Ongoing monitoring taking place.

#### Land at Newhall Crescent, Manor Farm Road

*Currently clear. Dog fouling stickers distributed. Ongoing monitoring and liaison with Manor Farm Hall.* 

#### Empty property at Winrose Grove

Owner resides in Bradford. Currently sheeted up, hedges have been cut back and waste removed. In contact with owner on an ongoing basis to manage impact. Have put owner in touch with BITMO to explore possibilities of transfer of ownership.

#### Land at South View Road, East Grange Drive

Sheeted up and fenced off. Regular monitoring in place.

#### Junction 6 of M621 at Belle Isle

Referred to Highways Agency. No response to date.

## Appendix C – Summary Performance Information

## Table 1: Service Requests – 1<sup>st</sup> July to 31<sup>st</sup> October 2012

DESCRIPTION	Beeston and Holbeck	City and Hunslet	Middleton Park	Inner South Total
Fly Tip (Clearance)	121	193	100	414
Flytipping (Enforcement)	57	56	26	139
Domestic Waste Issues	60	62	11	133
Waste in Gardens	25	34	59	118
Overgrown Vegetation	34	15	53	102
Litter Complaint	16	29	32	77
Litter Problems	11	23	35	69
Gully	23	26	13	62
Bin not Returned	30	10	14	54
Road Sweeping	11	21	10	42
Litter Bin Request	5	12	9	26
Dead Animal Removal	7	11	4	22
Drainage	6	13	3	22
Commercial Waste Issues	6	11	4	21
Ginnel	8	3	10	21
Litter Bin Empty	4	9	7	20
Graffiti	7	6	6	19
Nuisance - Other	5	4	6	15
Footpath Sweeping	5	5	4	14
Rodents	1	8	3	12
Dog Fouling	2	6	3	11
Damage to Highway	2	2	6	10
Nuisance - Accumulation/Deposit	4	3	3	10
Bulky request	1	4	4	9
Odour - Other	6	1	2	9
Obstruction	2	3	2	7
Dog Fouling General Area	2	2	2	6
Housing - Vacant	2	2	2	6
Housing - Defect	1	3	1	5
Housing - Other	1	2	2	5
Smoke from Bonfire		1	3	4
Abandoned Vehicle	2	1		3
Dog Fouling Enforcement Signage Request	1	•	2	3
Commercial Premises Duty of Care Inspect			2	2
Dog Fouling Specific Address	1	1		2
Housing - Dirty		1	1	2
Leafing		1	1	2
Litter Bin Repair		1	1	2
Mud etc on Road	2	-		2
Nuisance - Premises	1	1		2
Vehicles for Sale	1	1		2
Domestic Premises Duty of Care Inspect		•	1	1
Dust or Grit			1	1
Illegal Advertising	1	1	· · ·	1
Nuisance - Light	1	1		1
Street Cleansing Missed	1	1		1
Street Cleansing Quality		•	1	1
Trading on Highway		1	· · · · ·	1
URGENT - Nuisance - Accumulation/Deposit			1	1
	(70	<b>F</b> 04		4514
TOTAL	473	591	450	1514

## Table 2: Manual Cleaning – 20<sup>th</sup> August to 31<sup>st</sup> October 2012

Area	Scheduled Ran		% Ran
Beeston and Holbeck	136	132	97%
City and Hunslet	145	138	95%
Middleton Park	125	103	82%
Inner South Total	302	275	91%
SSE Wedge Total	594	547	92%

## Table 3: Mechanical Cleaning – 20<sup>th</sup> August to 31<sup>st</sup> October 2012

Area	Scheduled	Ran	% Ran
Beeston and Holbeck	95	77	81%
City and Hunslet	106	93	88%
Middleton Park	54	45	83%
Inner South Total	245	206	84%
SSE Wedge Total	525	444	85%

## Table 4: Wedge-wide Services – 20<sup>th</sup> August to 31<sup>st</sup> October 2012

Team	Scheduled	Ran	% Ran
Outer Litter Bin Team	73	72	99%
Inner Litter Bin Team	73	73	100%
Gulley Cleaning	73	63	86%
Flytip Removal	73	73	100%

## Table 5a: Fly-tip removal (number of jobs) – 1<sup>st</sup> June to 31<sup>st</sup> August 2012

Area Committee Area	Days to Clear					Total
Area Committee Area	1	2	3	4	5+	TOTAL
Inner South	178	25	7	11	38	259
Outer East	21	1	6	3	17	48
Outer South	29	9	4	7	22	71
SSE Total	228	35	17	21	77	378

## Table 5b: Fly-tip removal (%) – 1<sup>st</sup> June to 31<sup>st</sup> August 2012

Area Committee Area	Days to Clear			Total		
Area Committee Area	1	2	3	4	5+	Total
Inner South	69%	10%	3%	4%	15%	100%
Outer East	44%	2%	13%	6%	35%	100%
Outer South	41%	13%	6%	10%	31%	100%
SSE Total	60%	9%	4%	6%	20%	100%

## Table 6a: Full litter bin emptying (number of jobs) – 1<sup>st</sup> June to 31<sup>st</sup> August 2012

Area Committee Area	Days to Empty				Total	
Area Committee Area	1	2	3	4	5+	TOLAI
Inner South	5	3	2		1	11
Outer East	3	3	1	2	6	15
Outer South	4	1		1	2	8
Grand Total	12	7	3	3	9	34

Table 6b: Full litter bin emptying (%) –  $1^{st}$  June to  $31^{st}$  August 2012

Area Committee Area	Days to Empty					Total
Alea Committee Alea	1	2	3	4	5+	Total
Inner South	45%	27%	18%	0%	9%	100%
Outer East	20%	20%	7%	13%	40%	100%
Outer South	50%	13%	0%	13%	25%	100%
SSE Total	35%	21%	9%	9%	26%	100%

## Table 7: Legal Notices Served – 1st July to 31<sup>st</sup> October 2012

LEGAL NOTICES	Beeston & Holbeck	City & Hunslet	Middleton Park
BA59 - Drainage		1	
BA59 - Housing - Defect		2	
BA76 - Housing - Defect		1	
EP34_5 - Flytipping	1		
EP34_A - Litter Problems	1		
EP46 - Bin not Returned	4		
EP46 - Domestic Waste Issues	22	30	
EP46 - Waste in Gardens		2	
EP47 - Commercial Waste Issues	1	7	
EP59 - Flytipping	1		
EP80 - Flytipping		2	
EP88 - Litter Problems	1		
EPA92A - Domestic Waste Issues	3	3	
EPA92A - Housing - Vacant		1	
EPA92A - Waste in Gardens		3	
HW143 - Obstruction	1		
HW154 - Overgrown Vegetation	2		
LG16 - Flytipping		1	
LG29 - Flytipping	1		
PD4 - Rodents		1	
PH83 - Housing - Dirty		1	
TCP215 - Waste in Gardens	1		1
Total	39	55	1

## Table 8: FPNs Issued – 1st July to 31<sup>st</sup> October 2012

FPN NOTICES	Beeston & Holbeck	City & Hunslet	Middleton Park
FPN100 - Commercial Waste Issues	1		
FPN200 - Domestic Waste Issues	2	4	
FPN410 - Litter Problems	1		
FPN700 - Flytipping		3	
FPN700 - Litter Problems			
FPN700 - Waste in Gardens	2		
FPN900 - Dog Fouling Specific Address	2		
FPN900 - Dog Fouling	2		
FPN900 - Dogs on Lead in Prescribed			
Area order 12	1		
FPN900 - Keeping Dogs On Leads At All			
Times		1	
FPN900 - Litter Problems	3	4	
Total	14	12	0

## Table 9: Prosecution Action Taken – 1st July to 31<sup>st</sup> October 2012

PROSECUTION TYPE	Beeston & Holbeck	City & Hunslet	Middleton Park
Dog Fouling Specific Address	1		
Domestic Waste Issues	3	1	
Stray Dog Not Out		1	
Waste in Gardens	2	1	
Total	6	3	0